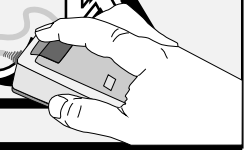


# DOUBLE CLICK

A Monthly Publication of Macintosh Users East (MaUse)



## In This Issue

This Month's Meeting	1-3,8
Executive Contacts	2
From the Editor	2
Advertising Rates	2
Meeting Calendar 1995	3
President's Message	3
May UGC Deals	3
Ontario Computer Fair	4
BBS Basics	4-6
Naugsaw 95	6
Volunteers Needed	7
BBS Survey	8-10
Meeting Location/Schedule	8
About Double Click	8

## May Meeting

The May members meeting will be held on Wednesday May 24th. at our regular location, Anderson Collegiate, in Whitby. A map showing the location of Anderson Collegiate can be found on the back page. Shareware disk sales begin at 7:00 P.M. and the meeting starts at 7:30 P.M.

## Ask the Experts!!!



The first half of this month's meeting will involve a Panel of "Expert" Macintosh users who will discuss common problems which new, (and not so new), users encounter while using their Macs. This panel will answer questions from the audience, so..... get your questions ready and bring them to the meeting. (This was planned for last month's meeting but we ran out of time and didn't do it! Well, don't despair, bring your questions to this meeting and we will do our best to answer them this time.)

## Symantec's Latest Stuff!!!

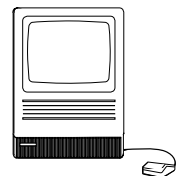
The second half of the meeting will be a Presentation/Demonstration By Symantec about their latest products.

## Door Prize / Raffle!!!

There will be a door prize for members as well as a raffle!!!

See You At The Meeting!  
Hugh Amos

**MaUse**  
Macintosh Users East





**Bruce Cameron**



**Chris Greaves**



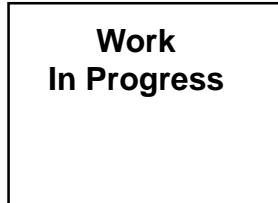
**Jim Foster**



**Michael Gilhooly**



**Doug Kettle**



**Work  
In Progress**

**Hugh Amos**

## From the Editor

By : Hugh Amos

### Save a Tree!

Receive Double Click online on our BBS and help save a tree! Send me e-mail on the BBS indicating that you want to receive DC by e-mail instead of by snail mail and I will personally e-mail it to you each month. Benefits include : more content; colour graphics; and fast delivery.

### MaUse Green Apple Program

There will be a panel of "Expert Macintosh Users" available during the first half of the April meeting to answer questions from the audience. This is an opportunity for "Green" and "Ripe" MaUse members to get the answers they need!

### Software Reviews

Member volunteers are needed to do software reviews. The usual way this works is that the reviewer receives a free copy of the software in return for the review, as long as it is published in a newsletter such as Double Click. Interested members should contact a member of the executive.

### ShareWare Disk

This month's shareware disk will include Mega Games, Marathon Demo, plus others.

Hugh Amos

\*\*\*\*\*

## Executive Contact List

Please feel free to contact any of the following individuals if you have comments or questions relating to Macintosh Users East or Macintosh computing in general.

<u>Position/Name</u>	<u>Phone #</u>
<b>President</b> Bruce Cameron	Bus: (905) 644-4736 Oshawa Hm: (905) 983-9205 Orono
<b>Past President</b> Hugh Amos	Bus: (905) 683-4760 Ajax Hm: (905) 683-4320 Ajax
<b>Membership Chairman</b> Doug Kettle	Hm: (905) 683-3214 Ajax
<b>Programs Chairman</b> Justin Derrick	Hm: (416) 487-3973 Toronto
<b>Librarian</b> Bruce Cameron	Bus: (905) 644-4736 Oshawa Hm: (905) 983-9205 Orono
<b>Double Click Editor</b> Hugh Amos	Bus: (905) 683-4760 Ajax Hm: (905) 683-4320 Ajax
<b>BBS Administrator</b> Justin Derrick	Hm: (416) 487-3973 Toronto
<b>MaUse BBS</b>	(905) 404-9874 Oshawa
<b>Publicity Chairman</b> Jim Foster	Hm: (905) 432-0921 Oshawa CompuServe ID: 76366,566
<b>Educational Liaison</b> Michael Gilhooly	Bus: (905) 721-3111 Oshawa Hm: (905) 697-0121 Oshawa
<b>Exec-At-Large</b> Chris Greaves	Hm: (705) 887-2508 Fenelon Falls
<b>Exec-At-Large</b> John Field	Bus: (905) 644-7404 Whitby Hm: (905) 885-8718 Port Hope Fax / Data (905) 885-8618
<b>MaUse Message Line</b>	(905) 433-0777
<b>MaUse MAILING ADDRESS</b>	Macintosh Users East 419 King Street West Oshawa Centre P.O. P.O. Box # 30530 Oshawa, Ontario L1J 8L8

## Advertising Rates

Full Page	8 1/2 x 11	\$40.00
Half Page	7 x 4 1/2	\$25.00
Quarter Page	3 3/8 x 4 1/2	\$15.00
Inserts	Max. 8 1/2 x 11	\$50.00
Business Card	3 1/2 x 2	\$10.00

**Contact** : Hugh Amos, Double Click Editor (905) 683-4320

# Meeting Calendar 1995

May  
Symantec / Ask The Experts

June  
Apples Latest Stuff by : Apple at their Head Office in Markham

July  
Pool Party

August  
Barbecue

September  
Cellular Modems

October  
Midi / Music / Sound

November  
Executive Elections  
Vendors or Christmas wish list

\*\*\*\*\*

## The Presidents Ponderings (or Bruce's Bul!\$#\$^\*)

This is going to be real short this month, I'm leaving later today for 3 weeks vac'n (Yea, it's after midnight again). Progress on NAUGSAW is proceeding slowly but surely. Jim is going to be asking for volunteers for his transportation program and I'll need a couple for the Audio/Video side of things. This will be a great opportunity to meet other dedicated Mac people (we have to be to voluntarily be on the Executive 8-)).

If you picked up an eWorld starter kit at the last meeting and you sign up, be sure to send me an e-mail message, either to "BCameron" or "MaUsE UG" to let me know, so we can get credit for the User Group. If you want a kit, there will be a couple at the meeting. If they're all gone, call me after June 4 and I'll get something to you. There is a lot of good software on eWorld that we can't put on our board because of copyright restrictions that you have to download yourself. All of the Ziff Publishing (MacUser, MacWeek) files are there. That's all I can think of at this time of night, now to finish packing....

By : Bruce Cameron

\*\*\*\*\*

## FOR APPLE USER GROUP MEMBERS ONLY

\*\*\*\*\*

## May 1995 User Group Connection (UGC) Summary of Vendor Discounts

**Editors Note :** Order forms and product descriptions for these offers will be available at the May 24th meeting at Anderson Collegiate.

**UGC notes to Members :** Some prices do not include shipping or tax. When you call and ask for information or order a product, identify yourself as a User Group Member. Information is supplied by the vendors, not UGC, so we can't verify the accuracy of their claims.

### ARIZONA MUG

You will find special pricing for User Groups on BBS in a Box, the Totally for Newton CD, a new Windows CD and several other items. Most User Groups find AMUG's BBS in a Box a valuable addition to their BBS or disk library. BBS in a Box 14 set \$60 (retail \$119). Arizona residents pay 6.8% tax. U.S. Shipping is \$5 for 1st three CD's, add 75c for each additional. See flyer in mailing for additional products. AMUG, 4131 N. 24th St. A-120, Phoenix, AZ 85016, 602-553-0066, 602-553-0144 FAX, Internet: info@amug.org.

### Infinite FX BEINFINITE, INC.

Infinite FX(TM) is a cool new plug in set for Adobe Illustrator that delivers a multitude of special effects for both fun and productive work. With Infinite FX you'll have over 55 new effects at your fingertips, many with adjustable settings, dramatically increasing the potential variety of effects you can achieve. User Group price \$89 (list \$149), plus \$5 shipping and handling. Phone: 404-552-6624 or e-mail: Beinfinite@AOL.com. (expires 6/30/95)

### Berlitz Live! Language Series SIERRA ON-LINE INC

The Berlitz Live! Series combines the renowned Berlitz training method with brilliant graphics, outstanding sound quality and on-screen talking tutors who use accurate lip movements so you can SEE as well as HEAR correct pronunciation. Purchase the Berlitz Live! programs at a special User Group price of \$79.00. Call 800-757-7707 and mention offer #B860.

### Multimedia I.Q. Test VIRTUAL ENTERTAINMENT

Multimedia I.Q. Test offers an enjoyable way to test your I.Q. in the privacy of your own home! Features full motion movies and interviews, music, a narrated introduction and more! Based on a validated IQ test. Special offer to User Group members is \$16.95 (includes shipping). Call 617-449-7567 or fax form enclosed in mailing to 617-449-4887. (expires 7/31/95)

(and don't forget the Apple Personal Diagnostics coupons sent to all UG's in the April mailing... they are individually serial numbered, so ask your User Group Ambassador for one if you want to take advantage of this limited-time offer).

Copyright (c) 1995, User Group Connection. Apple-Authorized User Groups may reprint this information or post it on their BBS's. Info supplied by vendors; UGC can't vouch for its accuracy.

# MaUsE is Going To The Ontario Computer Fair!

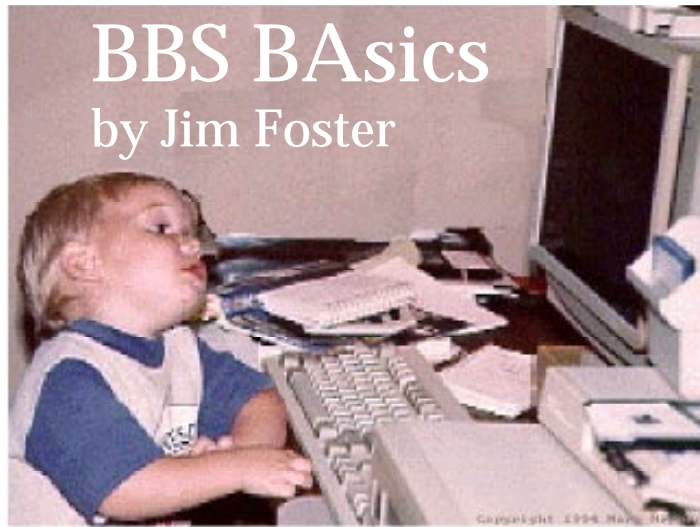
By : Chris Greaves

The semi-annual computer fair at the Soccer City Arena at 100 Sunray court is on tap for 11:00 AM to 4:00 PM, Sun. May. 28th. Your MaUsE executive has arranged for a double table booth for members use during the all day fair. Members are invited to demo their most interesting software, answer Macintosh questions and to distribute our new club brochure. Setup starts at 10:00 AM.

It has been suggested that if members have hardware to sell that they bring it to the fair. Software in original boxes is also welcome. Many older programmes are not on the market now, replaced by their manufacturer with new names or not supported. Here is an opportunity to move-out some older product.

Please let me know if you plan to attend as a MaUsE booth person and/ or wish to sell hardware / software at the Sun. May. 28th show.

\*\*\*\*\*



April's member meeting providing an opportunity to demonstrate the club's FirstClass Bulletin Board System. The presentation was well received and seems to have generated a lot of interest in the BBS. Unfortunately, the presentation got off to a slow start when we were unable to logon to our system because the line was busy!

I want to apologize to everyone for the way that the presentation then got a little disorganized and went over its allotted time - we were not able to get to the "Expert Panel" discussion which has been rescheduled for the May meeting. On the positive side, I want to extend a big MaUsE "Thanks!!" to member John Field for all the time and effort he went through in the hours before the meeting to get the Anderson classroom wired with a phone line. I understand John personally strung about 300 feet of cable

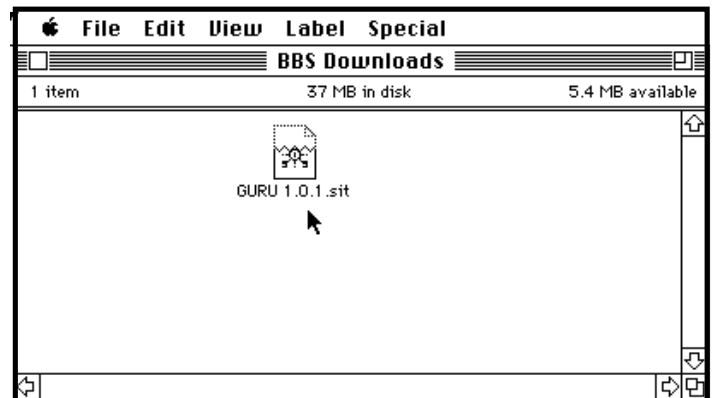
down the high school hallways, personally taping it down every few feet to ensure the safety of all the students and staff. This was a great job, John, and we all appreciated it. I am just glad that we were eventually able to use it!

## Partial Downloads

One feature of the BBS which I failed to mention at the April meeting is its unique ability to handle file transfers over two or more separate Sessions.

From time to time, you may not be able to complete the downloading of a file from the BBS to your Mac in a single session. This may be because you use up your maximum daily logon time allotment before it is completed. It can also happen if you need to manually abort a download before it is finished or if there is a power outage or for any other reason your communication link with the BBS is interrupted.

When any of these things happen, you do not need to start the whole process over in a later session. The part of the transferred file which did arrive at your Mac will appear as a special FirstClass icon that looks like a regular icon with the top half torn off, signifying that it's a partial file. Figure 1 shows how this appears.



**Figure 1:**  
The icon of a partially transferred file.  
Note top half of icon appears "torn off".

To continue the download process in a later session, follow these steps:

- logon;
- find the file on the BBS that you wish to resume downloading;
- initiate the download process in the normal manner by double-clicking on its icon;
- in the Save window that then opens, make sure that you tell your Mac to Save the file in the same location where the partial file already exists. Click on "Save" (Figure 2);
- your Mac will notice that a file with the same name already exists in this location and will ask you if you wish to replace it. Click on "Replace" (see Figure 3);

Now, instead of actually starting all over and replacing the file from the beginning, the system will simply zip along to the end of the partial file you already have and will resume building the file from the point where you left off.

Using the process, even a caller with a 1200 baud modem (s-l-o-o-w-w-w-.-.-.-!) can eventually transfer even the largest files on the BBS.

And, don't forget, once you have initiated each download session, you do not need to sit idly by waiting for it to finish. FirstClass allows you to continue on reading or sending messages in any other area of the BBS while the transfer proceeds in the background.

**Tips for Handling "Busy" Signals**

All of us who are "online junkies" eventually have to come to grips with the fact that "busy" signals are a fact of life. Even the big commercial online systems have their peak traffic times when some customers can't get through despite the fact that they are willing to pay money to do so. Lately, we have had some comments that the MaUsE BBS is sometimes difficult to access because the single phone line is already in use. For this reason, I would like to offer a few "tips" for minimizing your inconvenience.

**1) Understand Our "Peak" Hours**

During weekdays, as you might expect, our BBS is busiest from about 6 PM to 11 PM. There is also a "peak" around noon hour. Some members are lucky enough that they can consistently call at "off-hours" and, sure enough, these are the members who never complain about having trouble getting through. If you are getting frustrated about "busy" signals, see if there is any way you can logon at other than these "peak" times. Note: on weekends, the traffic spreads out more evenly and evenings are not as busy as weekdays.

**2) Set FirstClass Client to Redial Until Connected**

In the first Setup window (see Figure 4), you can tell FirstClass to redial the BBS if it encounters a busy signal. You can tell it how many times to retry, and you can tell it how long to wait between attempts. Many of our members use this feature and tell us that they either do something else nearby (watch TV, read a book, do "homework", etc.) or do other work on their Mac until a connection is made. If you have the full "Sounds Included" version of the MaUsE Settings file, your Mac will announce its successful connection with the BBS so you will know you are connected as long as you remain within earshot of your Mac.

**3) Use BulkRate to Automate Sessions**

BulkRate is another telecommunications program which is designed to work with FirstClass BBS systems. We have not had a chance to demonstrate it at a meeting but hope to do so soon. With BulkRate, you can totally automate your sessions. In other words, you can type all your outgoing messages before you tell BulkRate to dial the phone and connect, you can read all your incoming messages after BulkRate has completed its online session, and (with the very latest version of BulkRate) you can tell BulkRate to retrieve attached files on the BBS.

BulkRate was originally designed with the objective of minimizing the amount of time taken in each online session. It can do all its tasks automatically faster than you can do them manually, so it is a particular favour-

ite for people who must call a FirstClass BBS long distance. It saves them money! However, it has a second major advantage which can help you if you are encountering a lot of "busy" signals ... you can program it to call the BBS at any time, like 2:30 AM!!

BulkRate is shareware, and the file transfer ability of BulkRate is only available to registered users (i.e. people who have paid their shareware fee!!). BulkRate itself can be downloaded from the MaUsE BBS. Chris Greaves, our member from Fenelon Falls, is a BulkRate disciple. If you have any questions about BulkRate, leave email for Chris and I'm sure he'd be happy to explain anything I have missed here.

**4) Maximize Your Session Efficiency**

The BBS is a lot like a community in that there are things that we all can do to make the whole "neighbourhood" work better for the benefit of us all. One of these things is to use only the amount of logon time that you really need and to use it efficiently.

Some ways to do this are:

- Don't read long messages or text attachments online. Save them to your hard drive and read them after your have logged off;

- Initiate any file transfers, both downloads and uploads, at the beginning of your session. Once you have done this, you can then roam off and read your mail, type short messages, etc., while the file transfer is going on. In other words, if you have more than one thing to do, get FirstClass working for you by having it do more than one thing at a time;

- Don't type long messages while online. With FirstClass, you can type a long message offline. Copy and Paste the text to your Scrapbook, then Copy and Paste it again into a Message window once your are online.

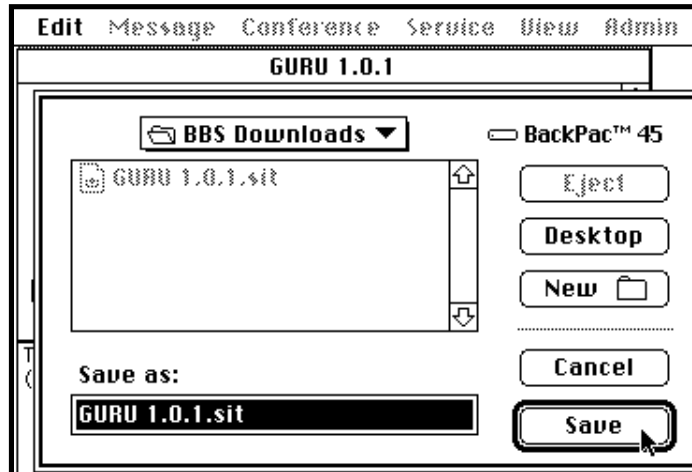
The bottom line is that, unlike other human activities, staying power is not a virtue when connected to the BBS. Whenever you are online, remember that someone else may be trying to connect and act accordingly.

**5) Help MaUsE and the BBS Grow!!**

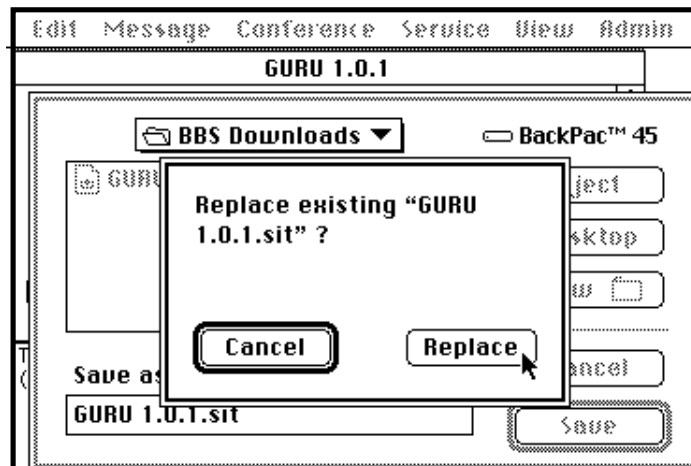
The club Executive are well aware that one obvious way to provide improved access to the BBS is to install additional phone lines. We very much want to do this soon. However, this is more expensive than you might think because each additional phone line requires:

- another modem must be purchased;
- another phone line installation

- charge;
- another monthly phone bill charge;
- additional phone charges for a "rollover" feature which lets us use just



**Figure 2:**  
To resume downloading a partially received file, be sure to Save it in the same location as the portion already received.



**Figure 3:**  
When asked, click "Replace". System will then add to the portion already received rather than actually "replacing" it.

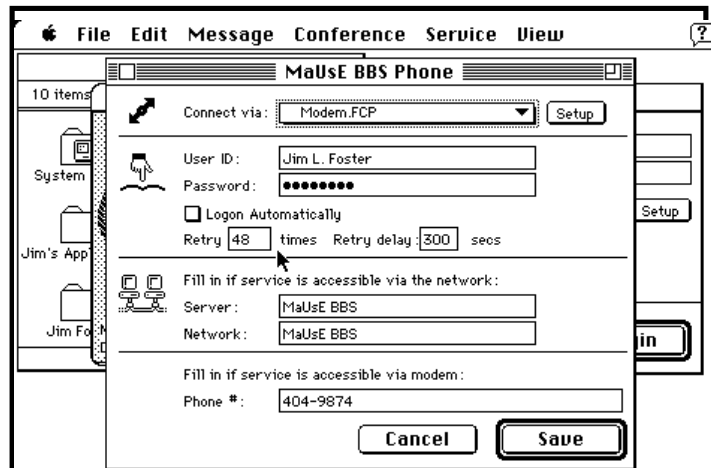
one phone number to access any available phone line; and  
• beyond 2 lines (we have just 1 right now), additional hardware must be purchased for the Macintosh system.

Frankly, the club does not have the financial resources at its current membership level and fees structure to embark on a major upgrade to the BBS at this time. YOU can help us accelerate the process of improvement, though, by (1) becoming a paid-up member of MaUsE if you have only recently started attending our meetings; (2) encouraging more people to join MaUsE if you are a member already; and (3) making a donation of usable or saleable Mac equipment, or cash, to our BBS Building Fund. The BBS Building Fund is just getting started and will be explained more fully at the May meeting and in June's Double-Click. In the meantime, if you would like more information on contributing to this effort, just contact myself, Justin Derrick, Michael Gilhooly, or Rob Hupfield. In our absence, Doug Kettle will ALWAYS accept cash donations!!

I think I have over-extended my welcome for this month. Look for another segment of BBS Basics in the June Double-Click. Until then, keep those calls and email coming in!

Jim

\*\*\*\*\*



**Figure 4:**  
Here, the caller has set FirstClass Client to retry dialing every 5 minutes for up to 2 hours.

# NAUGSAW '95

## DRIVERS NEEDED FOR NAUGSAW TRANSPORTATION COMMITTEE

The North American User Group Symposium And Workshop for User Group Executives will be held September 7 - 10, 1995 at the Westin Harbour Castle Hotel in Toronto. MaUsE has agreed to run the Transportation Committee for this event and we are looking for volunteer members (with or without vehicles) to participate in shuttling attendees between Pearson Airport and the hotel and to perform occasional driving tasks during the event.

Volunteers will be invited to certain functions at the event, including free admission to MacFair Toronto on September 9, and will be reimbursed for fuel and out-of-pocket expenses. This activity provides the opportunity to meet and greet other User Group leaders and Mac vendors from all over North America. We want them all to have an exciting time in Toronto.



If you can help, please leave a message at 433-0777, send email to Jim Foster on the MaUsE BBS, or see Jim at the next meeting.

# VOLUNTEERS NEEDED!



MaUsE needs your help to complete certain projects and/or expand its services to members. Helping as a volunteer is a great way to meet others, to learn what's involved in running MaUsE, or just to return the help that YOU may have received from the club in the past. Currently, we are looking for people to work with the following projects:

- To prepare an article each month for Double-Click describing the previous month's meeting, so members who missed the meeting will know what business was conducted;
- To help develop and publish a MaUsE Member Directory, a guide to "Who's Who?" in the club, where members can obtain advice, and the club services;
- To help publish a MaUsE BBS Users Manual;
- To write Reviews for Double-Click (review the product, write an article printed in Double-Click, and YOU get to keep the product);
- To assist in running raffles & draws, and signing up new members, at meetings;
- To assist in setting up and taking down equipment at each meetings; and
- To help staff the MaUsE booth at the May 28 Ontario Computer Fair in Whitby

If you can help with any of the above, please check your choices, fill in this form, and return it by mail or in person to Jim Foster, leave a message at 433-0777, or send email to Jim Foster on the MaUsE BBS. Thanks!!

Name: \_\_\_\_\_

Contact me at: \_\_\_\_\_

## About Double-Click

### Contributors:

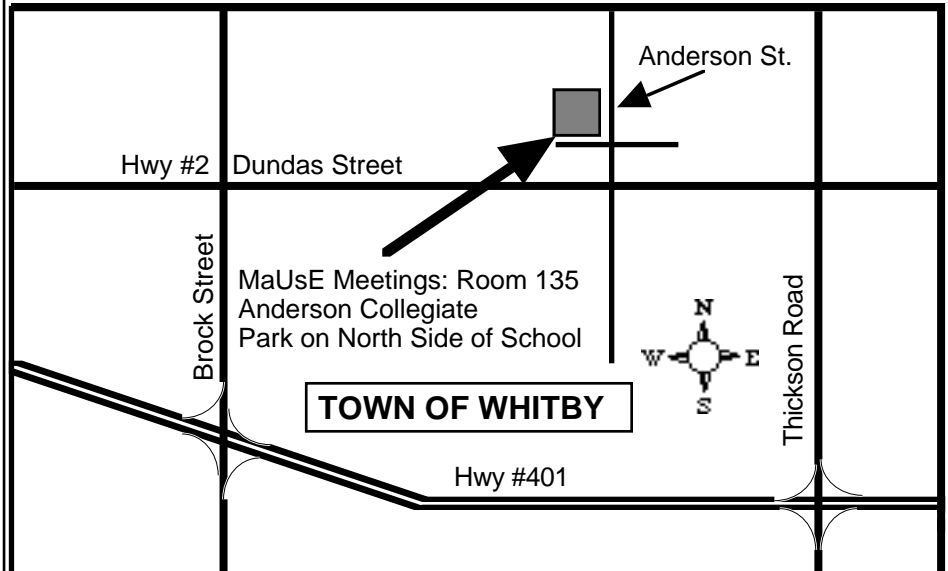
Hugh Amos  
Bruce Cameron  
Jim Foster

Double-Click is produced monthly, where possible, by and for members of Macintosh Users East (MaUsE), an Apple Macintosh Computer Users' Group serving the Durham Region & environs, for the purposes stated in its constitution. There is no charge for this publication. Articles published in Double-Click may be reproduced for non-commercial purposes by other Macintosh User Groups or interested parties without prior permission. Any other reproduction of any part of this newsletter requires the written permission of the author(s).

©Macintosh is a trademark of Apple Canada. Other products mentioned in this newsletter are assumed to be trademarks of their respective manufacturers /distributors.



# MaUsE Meeting Location & Schedule



Members of the general public, guests of MaUsE members, and all regular MaUsE members are invited to attend any of MaUsE's membership or Executive meetings. It is NOT necessary to bring your Macintosh with you...all that's required is an interest in Macintosh computing.

Listed at right is the schedule for 1995. Membership meetings are generally held at Room 135, Anderson Collegiate in Whitby (see map above) starting at 7:30PM. Shareware disk sales begin at 7:00PM. Executive meeting locations vary...call ahead to confirm exact locations/times.

Month	Exec Mtg	Member Mtg
January	5th	25th
February	9th	22nd
March	2nd	22nd
April	6th	26th
May	4th	24th
June	1st	28th
July	6th	26th
August	3rd	23rd
September	7th	27th
October	5th	25th
November	2nd	22nd

## BBS Survey

We need your help! Our brilliant (!) team of BBS experts is working on redesigning and upgrading our beloved BBS, and we are very interested in your ideas and comments. What do you like? What don't you like? What would you like to see? What do you think the BBS could be doing to help the club and computer users in general? Here's your chance to influence what our BBS will be offering in the coming months.

We've designed the attached survey to get your input - even if you have never used the BBS at all! Participation is the heart and soul of any club, so get the most out of your membership! It only takes a couple of minutes. The BBS committee will be using this information to help plan the upcoming improvements to the BBS, so your input is very important!

### INSTRUCTIONS: Please do one of the following:

(1) There's an e-mail version of the survey on the BBS. Log on, save it, and use your favourite word processor or Simpletext to add a capital "X" (or the requested text) in the spaces provided, and e-mail it back to Rob Hupfield, who will be compiling the results. Or...

(2) Fill out the attached sheet and bring it to the next Monthly Meeting on May 24, room 135 at Anderson High School. Or...

(3) Stuff the completed survey in an envelope and mail it to: MaUsE BBS Survey, 419 King Street West, Oshawa Centre, P.O. Box 30530, Oshawa, Ontario, Canada L1J 8L8.

Thanks for the help!  
Rob Hupfield

\*\*\*\*\*





# The Official MaUsE BBS Survey!

## Part 1: Some Background

1. How long have you been using Apple Macintosh computers?

..... years

2. How long have you been a MaUsE member?

..... years

3. Have you used the MaUsE BBS?

..... Yes

..... No

If you answered "Yes", proceed to Question 4.

If you answered "No", please skip to Question 15.

4. On average, how many hours a week do you connect to the BBS?

..... less than 1 hour a week

..... 1 to 3 hours a week

..... 3 to 5 hours a week

..... more than 5 hours a week

5. What brand and speed of modem do you use?

Brand name e.g. Supra: .....

..... 28.8 kB V.34 "wicked fast"

..... 14.4 kB V.32 "high-speed"

..... 9600 baud

..... 2400 baud or less

## Part 2: The BBS Now!

6. How easy do you find it connecting to the BBS?

..... no problem!

..... it is occasionally busy but I always get through

..... it is usually busy when I want to call

..... I have to avoid peak demand times to get a connection

6a. Other than busy signals, have you had any other problems connecting to the MaUsE BBS? Check all that may apply.

..... no problem!

..... occasionally the communication link is dropped in mid session.

..... occasionally the communication link fails to connect

..... frequently the communication link fails to connect

..... I have great difficulty making a connection even when the line is not busy

..... I can connect but find the BBS confusing

..... I can connect but the maximum logon times per day are too short.

..... other: .....

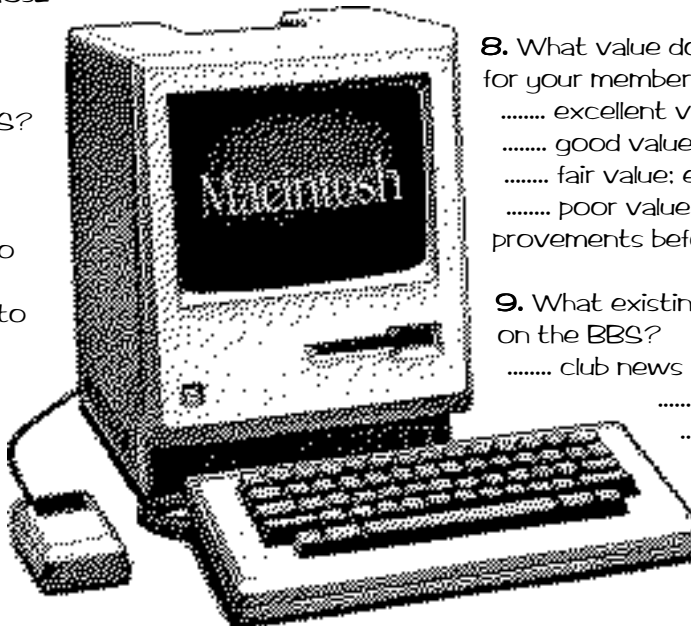
7. How would you rate the BBS as a main attraction of being a MaUsE member?

..... the main attraction

..... one of the top benefits

..... only use it occasionally

..... no benefit



8. What value do you think you are getting for your membership fee?

..... excellent value!

..... good value for the cost

..... fair value; expensive for what I get

..... poor value; I hope to see some improvements before I renew next year.

9. What existing BBS services do you use on the BBS?

..... club news and newsletter

..... local conferences

..... file libraries

..... e-mail

..... other information

..... chess games

..... other: .....

## Part 3: The Future!

10. Please rate from "1" to "12" the order in which you would like to see new services added to the BBS.

Leave blank if not interested.

..... additional phone lines

..... gateways to special interest "info highway" conferences such as OneNet, CanNet

..... additional CD-ROM file archives

..... more file libraries: fonts, games, graphics, utilities...

..... more local community information such as movie, restaurant reviews, etc.

..... more local discussion forums and special interest groups

..... e-mail access and forums with local government and non-profit groups

..... files and resources for other computer platforms such as Windows

..... internet e-mail

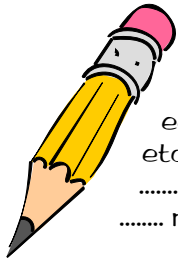
..... commercial services and online vendor support conferences such as computer stores

..... online training workshops to learn more about specific programs, including FirstClass

..... other: .....

There's  
more!





**11.** The BBS needs to raise money to expand services and storage. Do you have anything you would like to donate, such as equipment, money, a house, raffle prizes, etc., to help us improve the BBS?  
 ..... yes, please contact me!  
 ..... no

**12.** Do you have any other ideas on how we can raise some money to improve the BBS, and would you help to organize a fund-raising?  
 .....  
 .....  
 .....  
 ..... yes, please contact me!  
 ..... no

**13.** Having more members would make an expanded BBS infinitely more affordable. Would you be willing to pay an additional fee for any future BBS services to help speed their implementation?  
 ..... yes  
 ..... no

**13a.** If "yes", which services would you be willing to pay something extra for?  
 .....  
 .....



**14.** Would you be willing to volunteer to help moderate a favourite conference on the BBS - no experience required, we will teach you! - or help answer new user questions on a favourite topic?  
 ..... yes, please contact me!  
 ..... no



**15.** If you have never used the MaUsE BBS, or if you use it only occasionally, would you attend special MaUsE meetings designed to provide training and to demonstrate the BBS's capabilities?  
 ..... Yes  
 ..... No

**15a.** If special meetings were scheduled to explain the BBS and you wanted to attend, what would be the best time? Check all that apply.

- ..... Saturday morning
- ..... Saturday afternoon
- ..... Weekday evening; Which days?  
 .....
- ..... Other: .....

**16.** Would you attend special meetings where other online systems were demonstrated? Check all that apply.  
 ..... No  
 ..... Yes: CompuServe  
 ..... Yes: eWorld  
 ..... Yes: MAGIC  
 ..... Yes: America Online  
 ..... Yes: Internet

**17.** Your name, so we can get in touch with you if needed:  
 .....

**18.** Any other comments, ideas, wish lists, random thoughts? Attach a sheet if you need more space.  
 .....  
 .....  
 .....  
 .....  
 .....

Thanks for your time and thoughts! We'll be posting the results and the best ideas on the BBS and in the next issue of Double-Click, so watch for them!

